# SSES Amt's Science College, Congress Nagar, Nagpur Women Grievance Redressal Cell (Gender Sensitization)

# **Policy for Women Grievance Redressal Cell**

Women Grievance Redressal Cell is meant to provide a conducive environment for female students and women employees to ensure their freedom, safety, and security in an atmosphere of equality and dignity.

## **Objectives of Women Grievance Redressal Cell**

- To provide and maintain dignified congenial working environment for female staff members and students where they can work, study and explore their maximum potential.
- To provide guidelines for the redressal of a grievance.
- To prevent sexual harassment and to promote general wellbeing of female students, teaching and non-teaching staff.
- To arrange the action programs to bring about changes in Practices and attitude within the society towards recognizing the fundamental rights to gender equality
- To equip the women staff and students with the knowledge of legal and social rights
- To highlight the importance of health and hygiene.
- To deal with the cases or complaints of any sort of harassment towards the girl students,

#### **Roles & Responsibilities of WGRC**

- To deal with the cases/ grievances of gender discrimination, abuse or any other type of harassment of the students of the college.
- To process the individual grievances to the authorities concerned and take suitable action as per the college norms.
- To allow the students or female staff to put up their grievances in writing to the respective committee or to drop complaints in the complaint box or by writing email.
- To act upon the cases which have been submitted along with the necessary documents.
- To form/ review the guidelines/policy for redressal of the grievances as required from time to time, which may be in accordance with the college policy and agencies.
- To assure that the grievance has been properly solved in a stipulated time limit as per the norms of WGRC.WGRC will meet periodically and whenever required.

### Mechanism of Women Grievance Redressal Cell

- 1. Suggestion or complaint boxis installed to allow students to submit their grievances or suggestions anonymously if they wish.
- 2. Upon receiving a grievance, designated committee members review it with the chairman, and an appropriate solution is sought. If unresolved at this stage, the issue is escalated to the Principal and, if necessary, a legal advisor.
- 3. The complainant may be called to provide further details or clarify their concerns if needed.
- 4. After hearing the grievance, the committee will deliberate and make an appropriate decision.

This system ensures that students' concerns are handled fairly and efficiently.